

Six Sigma Yellow Belt

General Objectives:

Acquisition and training of basic concepts of problem solving, allowing an overview of the DMAIC process.

Specific Objectives:

At the end of the course trainees will be able to:

- Know and understand what Six Sigma projects are;
- Know and understand the need to please customers;
- Know and understand the advantage of improving work processes;
- Know and understand what is variability in processes and defects;
- To know and understand the DMAIC method.

Recipients:

This course is intended for all core employees involved in the success of a Six Sigma project, but without some assignment of leadership responsibility for the organization's work processes.

Duration:

24 Hours

Content Program:

Module I - Six Sigma Principles

- What is Lean?
- The Six Sigma tool;
- Supporting Pillars of Six Sigma projects;
- Pleasing Customers;
- Improving Processes;
- Teamwork.

Module II - DMAIC

- Purpose of DMAIC;
- The DMAIC tool (Define / Measure / Analyze / Improve / Control).