Quality Tools

General Objectives:

At the end of the course, professionals are able to:

- To know and apply the main tools of a total quality management program.

Target Audience:

Mainly intended for Managers and Technicians.

Hours:

16 Hours

Program Contents:

1. Process Definition
2. Key Steps
3. Knowledge of non- quality costs
4. Statistical Ratios
5. Control of critical points
6. FMEA
7. Diagram affinities
8. Tree Diagram
9. Synthesize the methods of analysis (strengths and weaknesses of the system)