

Team Work Techniques – Advanced

General Objectives:

At the end of the course, professionals are able to:

- To reinforce a spirit of common identity.
- Strengthening Synergies, developing coherence and cohesion of the team - "Walking together in the same direction."
- Optimize Communication and promote a climate of confidence and opening facilitator of Interpersonal Relationship.
- Promote Compromise Attitude with Success Team and collaboration among its elements.
- Promoting a Proactive and Cooperating Attitude in Troubleshooting.

Target Audience:

Managers, Superior Technicians.

Hours:

21 Hours

Program Contents:

1 - WE ARE A TEAM?

- Team vs Group.
- Characteristics of an Effective Team.
- Team Success Factors.

2 - WE HAVE A CLEAR AND SHARED MISSION?

- Mission, Values and Action.
- Alignment between action and mission.
- Roles of Team Members.

3 - WHO ARE OUR COMPETITORS?

- Cohesion and Coherence.
- Main rules of systemic functioning of the teams.
- Development Team Stadiums.

4 - HOW TO RUN AS A TEAM?

- Communication
- Locks to Effective Communication in the team.
- Styles Personal Communication.
- The Communication Flow in Team.
- Interpersonal Relationship:
- Quality of Relationships and Development Team.
- Acting Styles Personal and Organizational.
- Enabling Conditions and Inhibitory quality ratio.
- Conflict management:
- Conflict Causes in Team.
- Conflict resolution strategies.

- Attitudes and Behaviors Facilitators Joint Solutions Search.
- Decision Making:
- Decision Making Process in Team.
- Decision-making methods.
- Implementation of Decisions.
- Troubleshooting:
- Process Troubleshooting the team.
- Analysis of the Key Issues identified by the team.