

# **Training content**

# Fighting Fraud in Car Insurance

### **General objectives:**

This course is aimed at all professionals who wish to develop skills and knowledge in the fraud area inserted on the Automotive field, allowing an activity and a broader understanding of this topic.

#### Specific objectives:

At the end of the training the trainees are able to:

- Identify and apply aspects related to prevention and combating fraud;
- Acquire a global vision of the theme fraud;
- Identify and act upon new fraud trends in car accident;

# **Target Audience:**

Experts, mediators, lawyers, claims managers and all professionals or interest.

#### Hours:

12 hours.

# Program Contents:

Module I - Fraud: What is it?

Module II - Legal framework

Module III – Situations to Encourage Fraud

Module IV - Profile of the Fraudster

Module V - Types of Fraud

Module VI - Why and how to fight fraud

Module VIII – Practical Cases