

Conteúdo de Formação

Trading Strategies and Techniques

General objectives:

This course aims to provide participants with the knowledge, techniques and practices of negotiation that will allow the attainment of the objectives of any negotiator with greater efficiency.

Specific objectives:

At the end of the course the students were able to:

- · Establish a priori the objectives of the negotiation;
- · Carefully prepare the negotiation phases;
- · Know the different profiles of negotiators;
- · Master the techniques, tactics and strategies of a negotiation;
- · Conduct a negotiation process;
- Master the closing of the negotiation process.

Target Audience:

This course is essential for all professionals who need to delve into the various strategies, techniques and practices involved in a negotiation to achieve good results in any trading situation, namely:

- Sales and Marketing Professionals;
- Purchasing and Supply Chain Professionals;
- Import and Export Professionals;
- · CFOs and Account Managers;
- R.H Managers and Technicians;
- T.I's and S.I's professionals involved in projects;
- Consultants.

Hours:

18 Hours



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Program content:

1. Negotiation as human behavior

- > Negotiation as an integral communication process;
- Self-diagnosis of communication;
- > What are the objectives of the negotiation;
- > When to negotiate?

2. The negotiation process

- Preparation of the negotiation;
- Dynamics and phases of the negotiation;
- > The profile of the successful negotiator.

3. Trading Policies

- Interpersonal negotiation processes;
- > Trading strategies, tactics and techniques;
- ➤ How to conduct the negotiation?

4. The close of the negotiation process

- ➢ How to carry out the process closure;
- Concessions and agreements.

5. The Importance of Pre-Checklist

- Set goals before starting to negotiate;
- > Configure and study the different situations throughout the negotiation;
- Maximum agreement;
- Secondary discussion;
- Possible rupture;
- Negotiation;
- Maximum breakage;



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- Discover the 4 main trading strategies;
- > Know the most common tricks and tactics in trading;
- Understand signals and react to them;
- > Overcoming blocking and neutral situations;
- Propose new proposals and packages;
- > Close at the right time: neither before nor after.

6. Practical application of trading techniques 6 steps 100% interactive

- The practical application of negotiation techniques will be structured so that all participants can apply all the concepts previously learned, applying them in simulated negotiations:
- Step 1 Presentation of the Simulations by the Trainer;
- Step 2 Definition of Trading Groups;
- Step 3 Execution of the exercises according to the guidelines and materials provided by the Trainer;
- o Step 4 Evaluation of the results obtained in the execution of the exercises;
- Step 5 Self assessment of the exercises performed by the assistants;
- o Step 6 Self-criticism and suggestions for improvement.