

Six Sigma White Belt

General Objectives:

This course aims to disseminate and train basic concepts of problem solving, allowing a cultural change and integration of employees.

Specific Objectives:

At the end of the course trainees will be able to:

- Know and understand what Six Sigma projects are;
- Know and understand the need to please customers;
- Know and understand the advantage of improving work processes;
- Know and understand what is variability in processes and defects.

Recipients:

This course is intended for all grassroots employees involved, or likely to be involved, in a Six Sigma project, who need to know the elementary principles of improving the organization's work processes.

Duration:

8 Hours

Content Program:

Module I - Six Sigma Principles

- What is Lean methodology?;
- The Six Sigma tool;
- Supporting Pillars of Six Sigma projects;
- Pleasing Customers;
- Improving Processes;
- Teamwork.