

Conteúdo de Formação

Quality Costs

General Objectives:

At the end of the course, professionals are able to:

At the end of the training device, participants should be able to implement a system of qualification and cost analysis, determine the size of non-quality, whether the quality function is or is not generating economy, judging by the results the success or failure of quality improvement program.

Target Audience:

Mainly intended for Managers and Technicians.

Hours:

16 Hours

Program Contents:

- 1. Need of knowledge of quality costs and no quality
- 2. Definitions and classifications of costs
- 3. Basis for quantifying costs
- 4. Cost Approach
- 5. Ratios for cost analysis
- 6. Implementation of a cost system
- 7. The links between the various areas of the Organization and accounting
- 8. Analysis of results and action taken to reduce costs